

PACIFIC ADVANTAGE FEDERAL CREDIT UNION

Important Credit Card Reference Information

Credit Card Customer Service:

- Customer Service
(866) 849-7943
- Activation
(866) 708-0968 Toll Free
(727) 570-4888 Collect outside of the US
- PIN Change Number
(Member must key existing PIN in IVR in order to self-select a new PIN)
(866) 297-3408
- Lost/Stolen
(866) 849-7943
- EZ Card Login Issues
(Member will be routed upon speaking with Customer Service Rep.)
(866) 849-7943
- Payment by Phone
(Member will be routed upon speaking with Customer Service Rep.)
(866) 849-7943

Credit Card Addresses

- ***Regular Payment address Overnight Payment address***

Card Service Center FIS Remittance Center – TA34
PO Box 31021 11601 N Roosevelt Blvd
Tampa, FL 33631 St Petersburg, FL 33716

- ***Customer Service address- all written inquiries***

Card Service Center
PO Box 31535
Tampa, FL 33631-3535

Miscellaneous Information

- ***Online Banking:*** www.ezcardinfo.com
- ***Life Happens Rewards:*** www.lifehappensrewards.com or by calling 1-800-799-9148 between 8:00 AM and 6:00 PM EST, Monday through Friday